Important Update Regarding Your Dexcom Continuous Glucose Monitor (CGM)

NO ACTION REQUIRED

Your Dexcom G6 will automatically transition to Dexcom G7 when you become eligible for your next reorder. If we need any additional information from you, a member of our team will contact you directly.

Dear Patient,

Effective July 1, 2026, the manufacturer will discontinue the Dexcom G6 system. As a result, all patients currently using Dexcom G6 will automatically transition to the Dexcom G7.

What does this mean for you?

If you recently received a shipment of Dexcom G6 sensors, continue using them as directed. When you are due for your next reorder, your shipment will automatically transition to the appropriate Dexcom G7 system.

Insulin Pump Users

The Dexcom G7 is compatible with insulin pump systems that support Dexcom G7 integration. Some pumps may require a software update before using the Dexcom G7. Please follow your pump manufacturer's guidance or speak with your healthcare provider.

Frequently Asked Questions

Will I still receive my supplies on time?	Yes. Your transition will occur as part of your regular reorder schedule.
Can I continue using my Dexcom G6 sensors?	Yes. Use your remaining G6 sensors first. Your next eligible reorder will automatically transition to Dexcom G7.
Do I need a new prescription?	No. If additional information is needed, One Source Medical Group will contact you directly.
Will my insulin pump still work?	Most compatible pumps will continue to work with Dexcom G7. Some may require a software update.
Will I need a new receiver?	If you use a compatible smartphone, you may not need one. Contact us if you have questions.
Do I need to call OneSource?	No. There is nothing you need to do unless we contact you.
Who do I contact with questions?	Customer Care: 1-866-834-7473 or inquiries@onesourcemg.com

Thank you for choosing One Source Medical Group. We appreciate the opportunity to be part of your healthcare journey and remain committed to providing you with the supplies and support you need.

Sincerely,

OneSource Medical Group

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